

FREJA

RELEASE NOTES

SEPTEMBER 2026

TABLE OF CONTENTS

Summary.....3

Add Additional ID: New Functionality in Freja.....4

UI Improvements on Home Screen9

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Freja Release notes

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FREJA RELEASE NOTES

These Release Notes describe all the changes made to Freja systems from the previous release. They include:

- Updates to the Freja mobile application from version **15.7.0** to **16.0.0** on both Android and iOS.

Summary

- ADD ADDITIONAL ID FUNCTIONALITY IN FREJA

It is now possible for users registered with a Swedish ID to add multiple IDs to their Freja account.

- UI IMPROVEMENTS AND UPDATES

This update also includes several UI improvements to the Freja home screen.

Add Additional ID: New Functionality in Freja

Users who have registered with a valid, Swedish ID will now be able to add additional IDs to their Freja account.

This update also lays the groundwork for significant changes coming in the near future in the way that people will be able to get Freja+.

SUMMARY OF COMING CHANGES

It is important to note that the process of taking a photo, scanning the ID and doing the liveness check are more or less unchanged save for minor UI adjustments.

Major changes are in the backend and how Freja handles multiple IDs connected to a single user. Here is a summary:

Before	Now
1 ID can be connected to 1 user.	Multiple IDs connected to 1 user.
Users have no control or visibility over the ID they used to register.	Users can manage their IDs in Freja.
After successful registration users no longer need to add an ID to Freja.	After an ID expires, this is indicated in Freja and the user is prompted to add another valid ID.
A user with a non-biometric ID must go to an agent to get Freja+.	A user with a non-biometric ID can add a biometric ID and get Freja+ remotely.

Currently this only applies to Swedish users. Users with a foreign passport may not add any additional IDs to their Freja account.

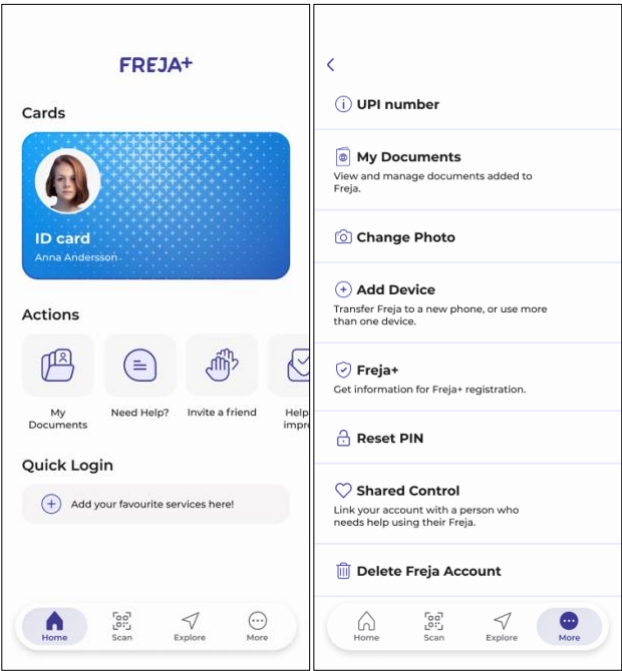
PROCEDURE

Adding an ID to Freja can be initiated by the user from several places in the app and in several scenarios.

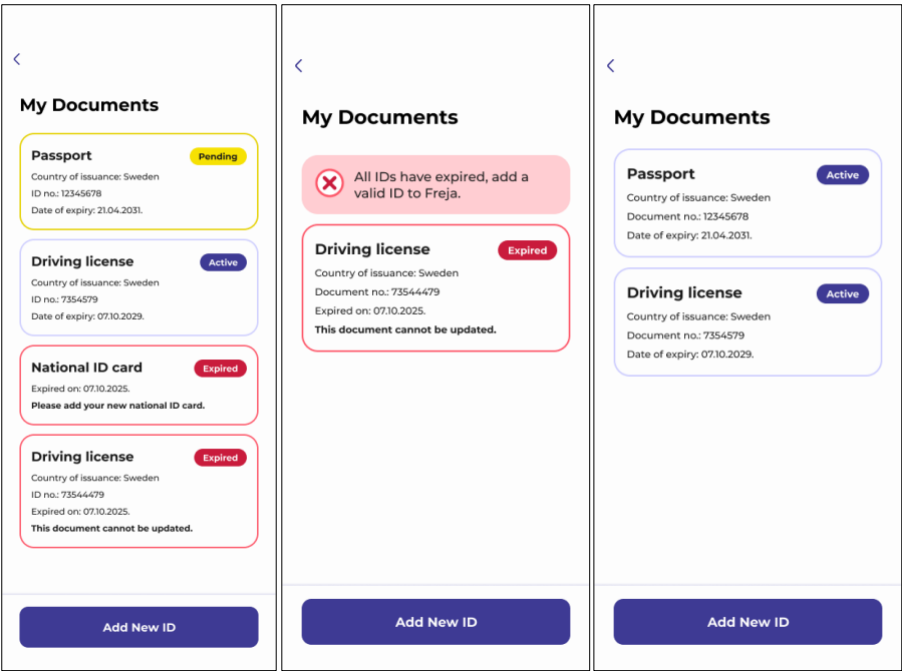
This is a new user who has not added any IDs to their account. They initiate the process from the home screen as usual. This process remains unchanged.	
This is a user who has added an ID to their account but does not have Freja+ for whatever reason. They can initiate the process by tapping 'Get Freja+'.	
The process can also be initiated from the new ID management screen seen here.	

The user can then proceed to add their ID as usual, including waiting for our security team to approve their data.

The ID management screen can be accessed from the home screen in Freja, or the settings under ‘Manage Account’.



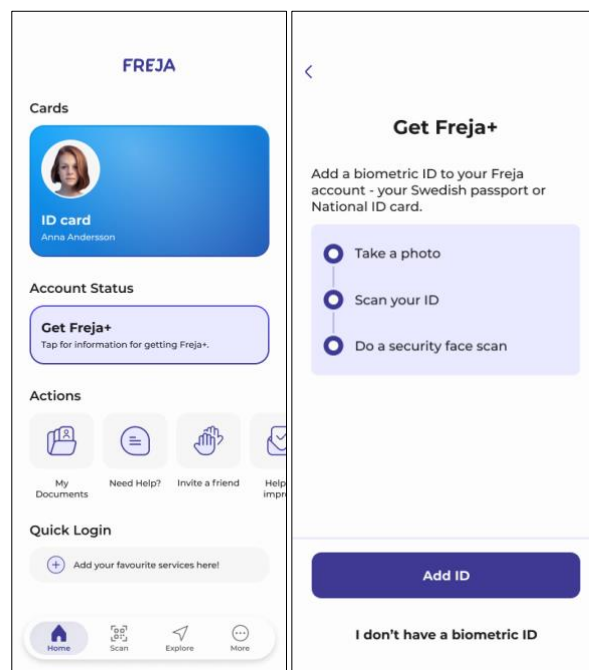
The ID management screen can be seen below in various different states:



ADDING AN ID TO GET FREJA+

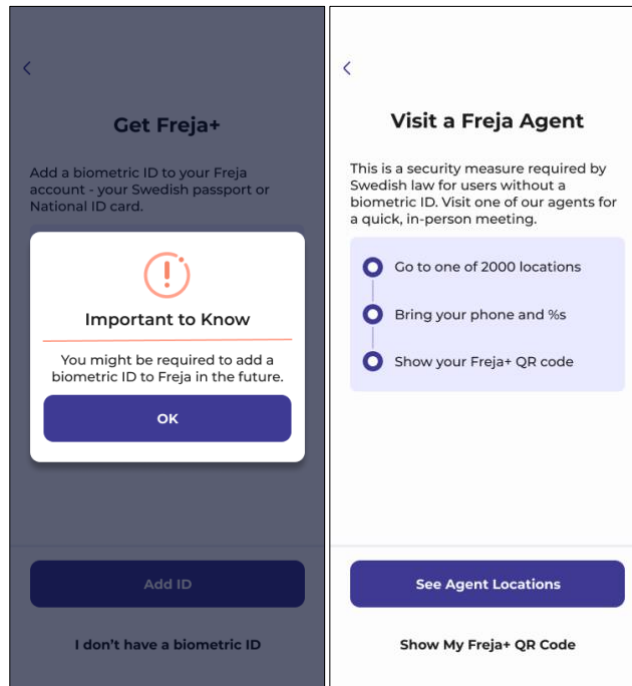
As mentioned above, users can initiate the process to get Freja+ from the home screen in the Freja application.

There is a new info screen with instructions on how to proceed – the most important detail here is that they are encouraged to use a biometric ID (a Swedish passport or National ID card).



By selecting the option to 'Add ID', the user will be directed to the standard flow for adding a biometric ID. Once their account is verified, they will have Freja+. They can add a biometric ID regardless of which ID they had registered Freja up until that point.

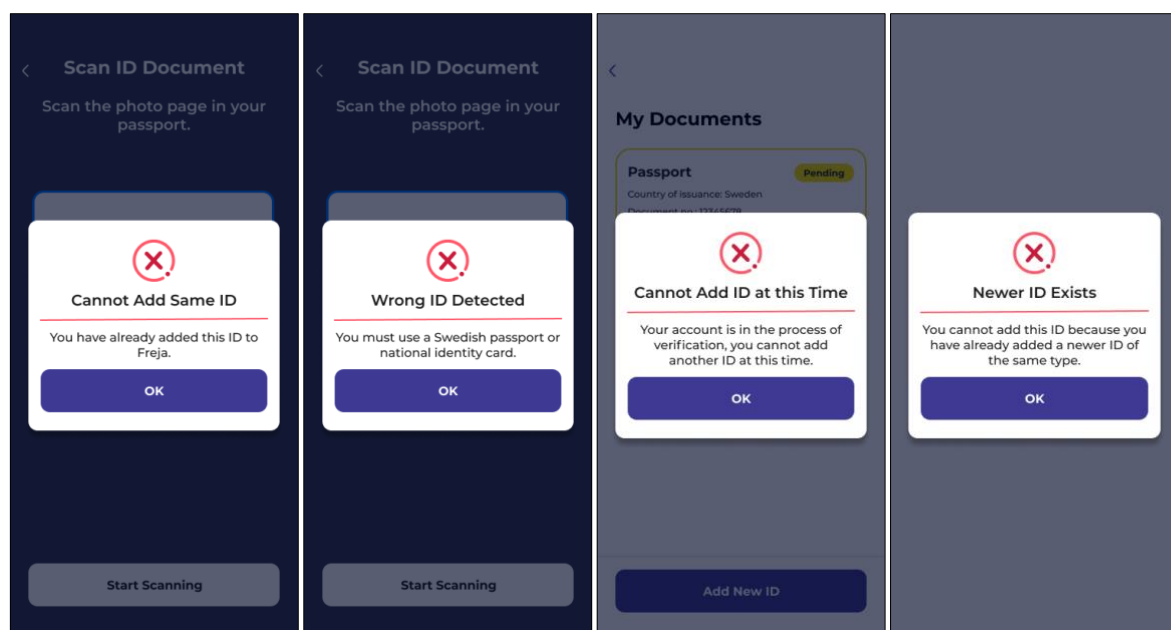
If they select 'I don't have a biometric ID' they will be informed that they might still need to add a biometric ID to their Freja account in the future. Then they will be able to proceed with the old flow of finding a Freja agent/representative etc.



This is laying the groundwork for the planned discontinuation of non-biometric IDs in Freja for the purpose of getting Freja+ (Swedish driving licences and Tax ID cards) by the beginning of 2027.

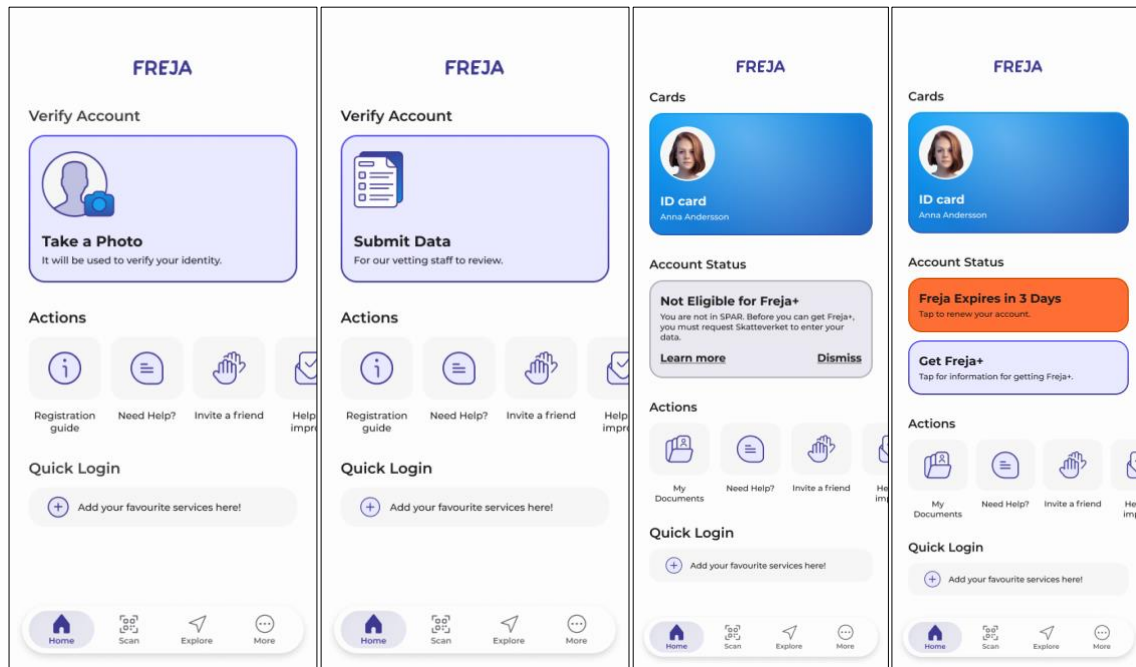
POSSIBLE ERRORS

Below are errors that are specific to adding an additional ID to Freja.



UI Improvements on Home Screen

This update also includes a fresh look for the home screen in Freja, including a cleaner design and updated icons. Some examples below:



We have also streamlined all pending account statuses to make them more consistent. In each case below, tapping on the yellow card will bring up an info screen with additional information.

