FREJA eID

Release Notes

February 2021

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FREJA eID RELEASE NOTES

These Release Notes describe all the changes made to Freja eID systems from the previous release. They include:

- Updates to the Freja eID mobile application from version 6.11 to 6.12 on both Android and iOS.

Summary

- UI IMPROVEMENTS WHEN ADDING AN ID DOCUMENT

  We have added several UI elements to help users during document registration. The most important changes include a new info screen that helps users avoid common mistakes, and being able to confirm the photo of the document straight away.
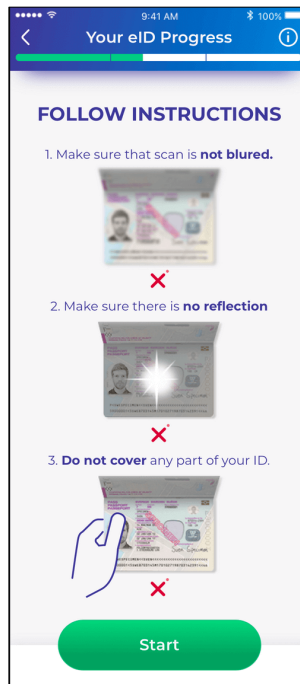
- WRONG COUNTRY ERROR

  When users who have selected a country whose ID document(s) try to access a service, they will get the proper error popup with relevant information on how to proceed.

UI improvements when adding an ID document

In order to further help users during registration and when adding their document to Freja eID we have made several improvements to the flow.

First, we have added a new info screen that brings users' attention to the most common mistakes we have found users making, blurred images, reflections or people covering a part of their ID with their fingers/hands.

New info screen

We have also added a step during document scanning where users can more clearly see the image they have taken of their ID document. Again, there are instructions to pay attention to the image and to make sure it is clear and sharp.

Check ID document image screen

If the quality of the image is not satisfactory it should be more apparent, and it is easy to retake the picture to get a better result.

Finally, we have made other less significant improvements such as clarifications in the content, and the image preview of the document has been removed from the data overview screen as it is no longer necessary.

Wrong country error

We have added popups to clarify to users if they have chosen the wrong country in the app. Previously, users would get a generic error when trying to access a service that is not available in their country.

Now when they try to do so, we will tell them what their chosen country is, and that the service is not available in that country.

ANY QUESTIONS?

If you have any questions regarding this release, please get in touch with your contact at Verisec or send an email to partnersupport@frejaeid.com. You can also find more useful information about Freja eID on our website www.frejaeid.com.