

# FREJA

RELEASE NOTES

OCTOBER 2022

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### Freja Release notes

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# FREJA RELEASE NOTES

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These Release Notes describe all the changes made to Freja systems from the previous release. They include:

- Updates to the Freja mobile application from version 9.9 to 9.10 on both Android and iOS.

## Summary

- REGISTRATION IMPROVEMENTS

We have updated the onboarding process in Freja to make it easier for people to add their ID document to Freja.

## Registration Improvements

This release of the mobile app brings improvements to the registration flow in the app concerning adding an ID document, specifically scanning and/or taking a photo of their ID.

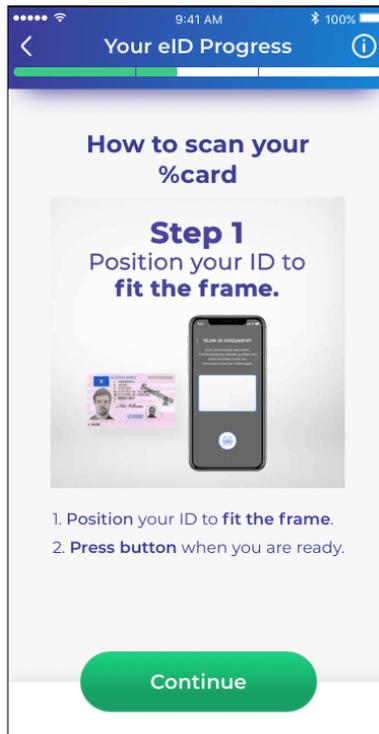
### Adding an ID document

After selecting which ID document to use, the user will be shown 2 info screens. The example below is based on driving licences.

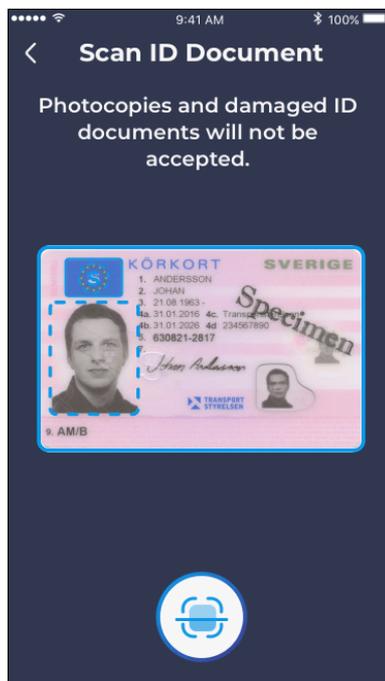


The first info screen informs the user what NOT to do when scanning their ID. **These are the most common mistakes** that we have found people making, and the major reasons why people fail the identity verification step in Freja:

- People try to scan an image or a photocopy of their ID
- Image quality is too poor due to blur/not enough light etc.
- They cover a part of their ID so the data is not visible



The purpose of the second info screen is to show people the proper way to scan their chosen ID. This info screen has a video playing on a loop, showing the user the proper procedure to scan their ID.



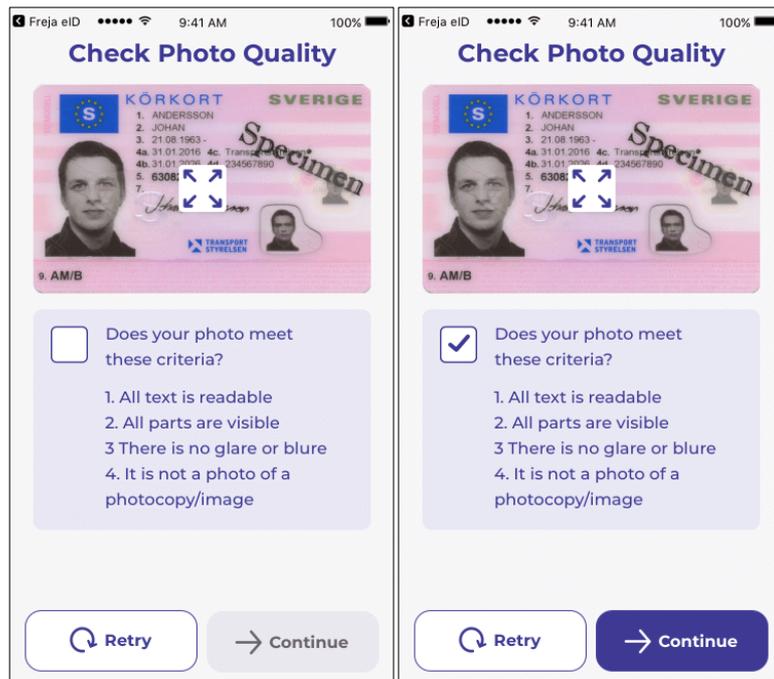
If the user follows the instructions carefully, the scan will be successful and they can move on to taking their avatar photo.

### Picture Quality

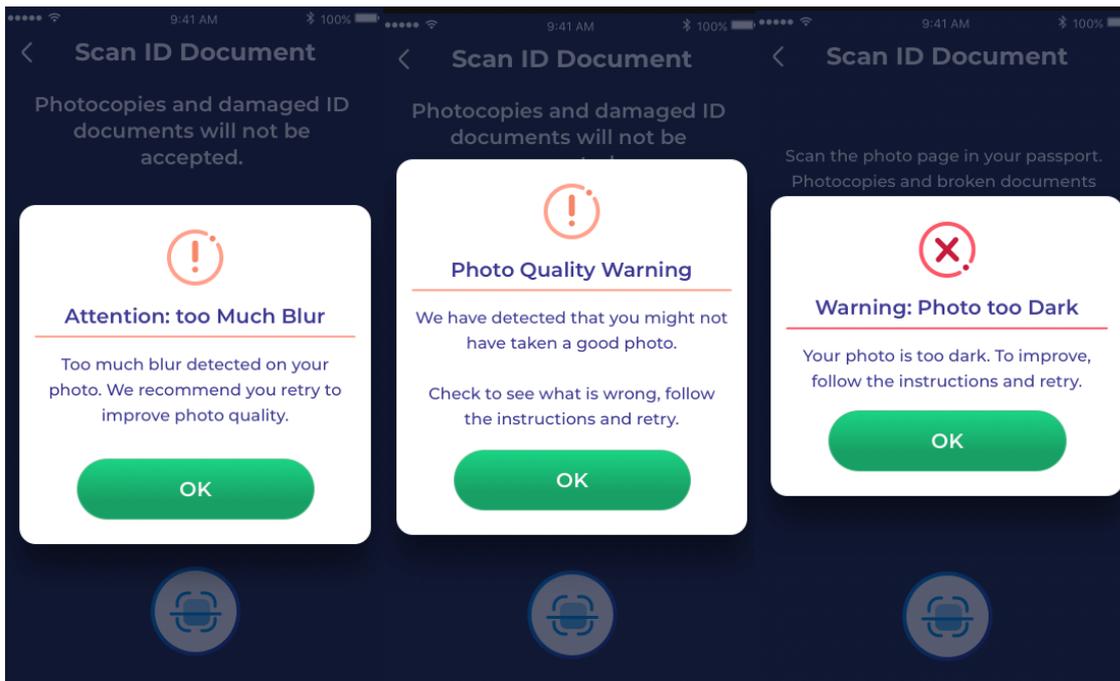
If the automatic scan fails for any reason, users always have the option to enter their data manually - **this remains unchanged from the current version of the app.**

What's new in this version is additional checks that are meant to prompt the user to pay special attention to the quality of the photo they are submitting to us.

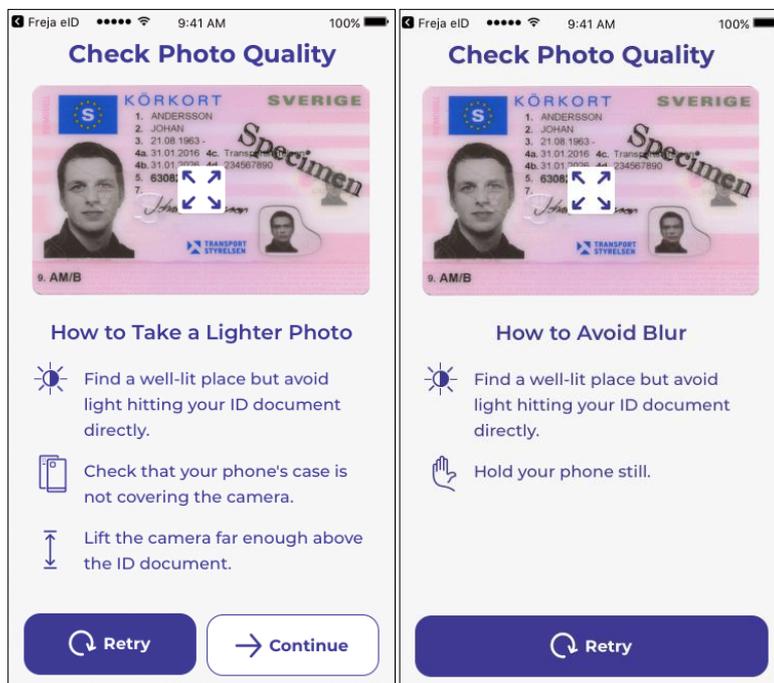
After taking a picture of their ID, we will ask the user to confirm that photo quality is satisfactory:



We have also implemented a check in the background that can detect if the image is of particularly bad quality. If this is the case, the user will also receive a warning popup tailored to each particular situation:



If this is the case, we will show the user an info screen with particular instructions on how to improve photo quality e.g. how to take a photo with no blur, or how to take a lighter photo etc.:



If photo quality is particularly bad, we will not allow the user to continue, and they will be forced to retry to get a higher quality image.