

RELEASE NOTES

MARCH 2020

All documents supported by OCR Improved Document Scanning



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FREJA EID RELEASE NOTES

These Release Notes describe all the changes made to the Freja eID systems from the previous release. They include:

- Changes from version 5.5.0 to 5.7.0 of the Freja eID mobile app on iOS.
- Changes from version 5.7.0 and 5.9.0 of the Freja eID mobile app on Android

We've also released versions 5.6.0 (iOS) and 5.8.0 (Android) where the changes included performance improvements and minor bug fixes.

SUMMARY

- IMPROVED DOCUMENT SCANNING Adding an ID document to Freja eID is now easier and smoother. We added frames and document templates to better indicate where the document should be placed.
- ALL DOCUMENTS SUPPORTED BY OCR In order to support the feature described above, we have also upgraded the OCR library used for scanning, so that all documents can be scanned via OCR (previously it was just passports and driving licences).

IMPROVED DOCUMENT SCANNING

Adding an ID document to Freja eID enables you to access more connected services, in both public and private sector, and gives you a digital ID card in your Freja eID app, which you can use to identify yourself and others in many real-life situations. This option is currently supported if your chosen country is Sweden, Norway, Finland, Denmark or the UK.

In the latest update of Freja eID app, we have made the process of document scanning smoother and clearer. Below are the steps you now need to follow to add your ID document to Freja eID.

Procedure

After confirming the email address and creating a PIN of choice, you are asked to choose an ID document you wish to add to your account. If your chosen country is Sweden, you can choose to add a driving licence, passport, national ID card, ID card issued by Skatteverket (Swedish Tax Agency) or one of the SIS marked ID cards. For Norway, Finland, Denmark or the UK, the only document you can add is the passport.





Note that the document you choose must be issued by your chosen country. This means that if you have chosen, for example, Sweden as the country where you'll be primarily using Freja eID, you can only add one of the official Swedish ID documents mentioned above.

Once you have chosen the ID document, carefully read the instructions on how to scan it.



Note that it's now needed to rotate the phone to correctly scan the document.

On the scanning screen, you will see the blue frame in which you should fit the chosen document, as well as the template of that document. The purpose of the template is to showcase you how and where to place the document for correct scanning. The template is visible for a few seconds and then slowly fades out.













When the template fades out, position your document to fit the blue frame, so that your photo and the chip (or signature or some other important part of the document) are inside the frame. Make sure not to cover any part of the document with your fingers.

The app will automatically scan the document once it's positioned well. After scanning, the image and the data from the document will be presented for you to check it and confirm its validity.

If the app fails to scan the document after 20 seconds, it will prompt you to manually take the photo of the document and enter the necessary data. The screen where you take the photo of the document also contains the frame and the template. The image of the ID document is important because our vetting operators use it to verify your identity, comparing it with the selfie ID photo you take in the app.

ALL DOCUMENTS SUPPORTED BY OCR

In order to accommodate the improvements described above, and to further improve user experience for adding a document to Freja eID, we have upgraded the OCR library used for document scanning.

This means that all documents supported in Freja eID may now be scanned, without the user needing to enter the data from them manually. Previously, this was only true for Swedish passports and driving licences, but has now been expanded to include:

- Swedish National ID
- Skatteverkets ID-kort (Tax Agency ID card in Sweden)
- SIS IDs, both vertical and horizontal

ANY QUESTIONS?

If you have any questions regarding this release, please get in touch with your contact at Verisec or send an email to partnersupport@frejaeid.com. You can also find more useful information about Freja eID on our website www.frejaeid.com.