



FREJA eID

RELEASE NOTES

FEBRUARY 2020

Improved Restore Flow
ATG QR Code Visibility

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Freja eID Release notes

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FREJA eID RELEASE NOTES

These Release Notes describe all the changes made to the Freja eID systems from the previous release. They include:

- Changes from version 5.4.0 to 5.5.0 of the Freja eID mobile app on iOS.
- Changes from version 5.6.1 and 5.7.0 of the Freja eID mobile app on Android

SUMMARY

- **IMPROVED RESTORE FLOW** – In this update, we've improved the way user can recover their Freja eID account in case they lost access to it.
- **ATG QR CODE VISIBILITY** – We have also introduced a quick and easy way to access the QR code required for Freja eID Plus.

IMPROVED RESTORE FLOW

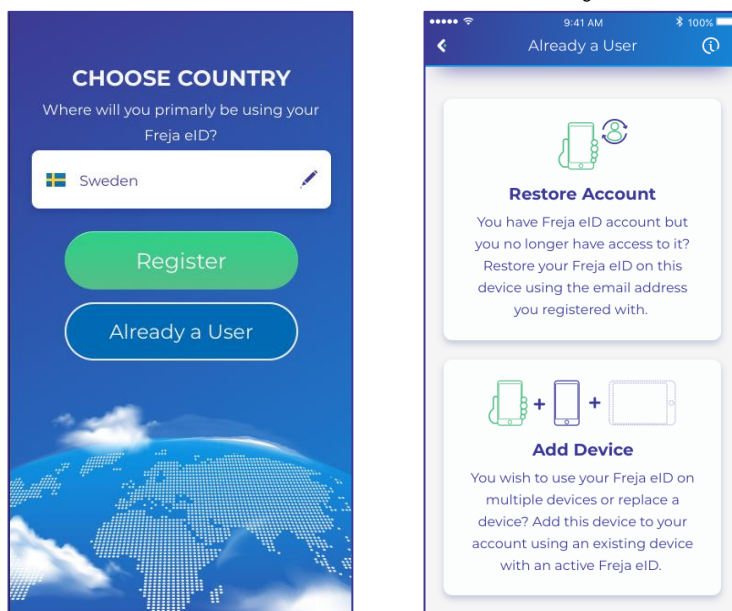
The Restore option is used in cases when the user has lost access to their Freja eID account. Their device could've got lost or stolen, and now the user wants to recover their Freja eID account on a new device. The second option is that they registered before but then deleted the app from the device, and now they wish to activate it again on the same device.

However, the user needs to be aware that some data will not be recovered during this process for security reasons. If the user had previously added an ID document or, in the case of Sweden, had got Freja eID Plus, they will have to add the document again and redo the physical ID check at the ATG store. Also, all other connected devices will be disconnected, and the user will have to add them again. Other data, such as other added usernames (email addresses and phone numbers), the history of all actions, as well as the avatar photo, will be recovered.

Procedure

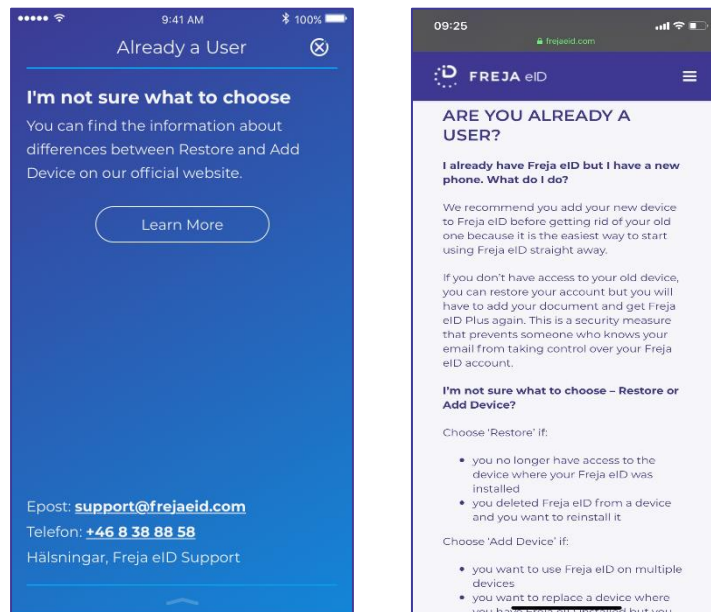
When the user launches the newly installed Freja eID app, first they need to choose country and then tap on 'Already a User' button to see all the options for registered users.

Currently, the user can choose whether they want to restore their account or add Freja eID to another device and use it simultaneously.¹

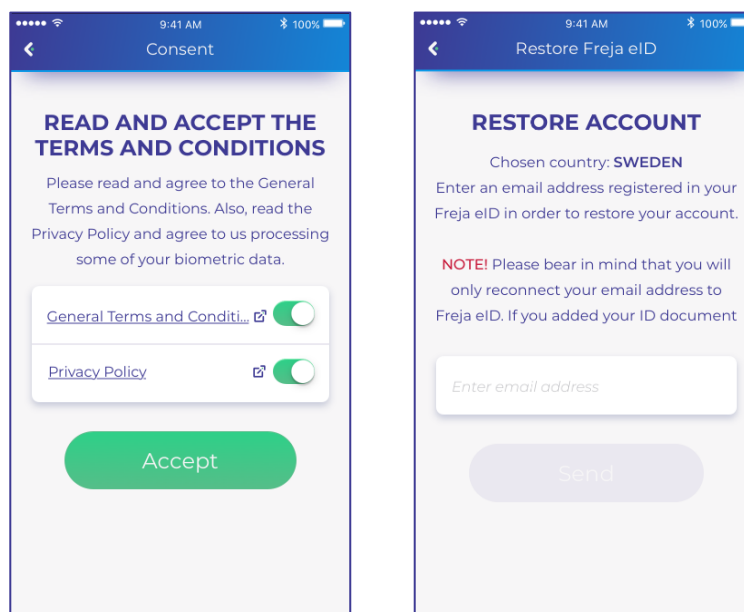


¹ The second option is the recommended one in cases where the user wishes to replace a device with a new one but is still in possession of both devices. This way user seamlessly transfers all their data to another device without having to type anything as they only need to scan a QR code and confirm the add-on in an action sent to the app.

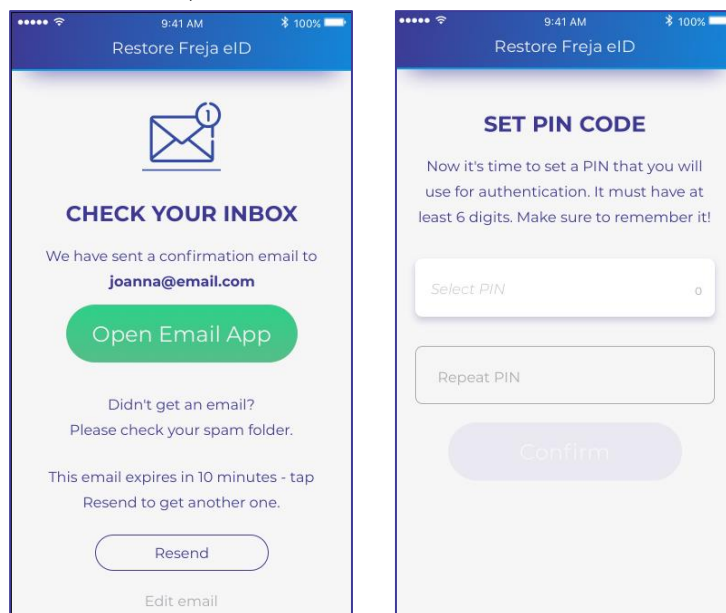
If the user is not sure what to choose, a tap on the info icon in the upper right corner will open a dropdown header where the user is prompted to visit Freja eID official website and find the detailed information about Restore and Add Device.



After choosing "Restore Account", the user is prompted to accept the Freja eID's Terms and Conditions and Privacy Policy and then to enter the email address they used for registration.



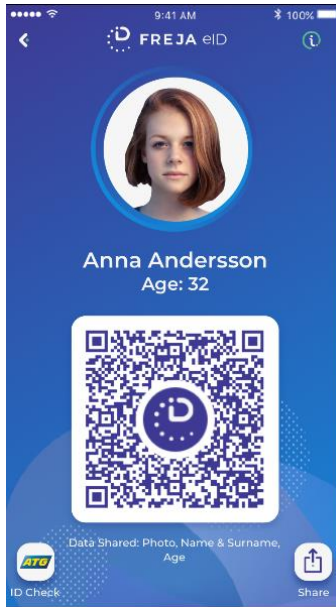
Next, the user needs to confirm the email address they entered within the next 10 minutes. As a final step, the user chooses a PIN.



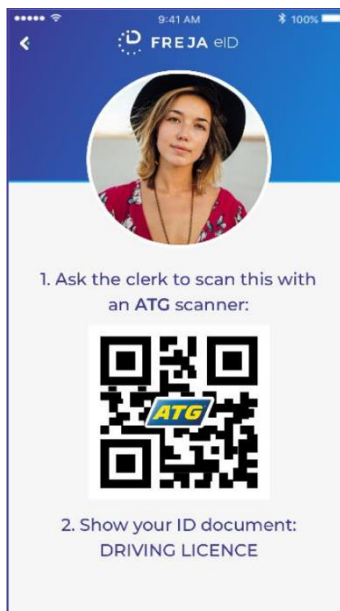
Now that the user has restored their account, they may continue to add their ID document as normal.

ATG QR CODE VISIBILITY

We have added an alternative way for users to reach the ATG QR code that is required for the ID check when getting Freja eID Plus. When they open their ID screen, there is a new button in the bottom-left corner that will take them directly to the appropriate QR Code.



This was included to help users who would show their ID QR code to the vetting agent not realising that it was the wrong one. Instead of going through the entire Freja eID Plus flow, they can access the appropriate QR code immediately. Tapping the 'ID Check' button will bring them to the ID check screen



ANY QUESTIONS?

If you have any questions regarding this release, please get in touch with your contact at Verisec or send an email to partnersupport@frejaeid.com. You can also find more useful information about Freja eID on our website www.frejaeid.com.