

# RELEASE NOTES

January 2019

Mobile Application v3.2.0 Web Portal



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## FREJA EID RELEASE NOTES

These Release Notes describe all the changes made to the Freja eID systems from the previous release. They include:

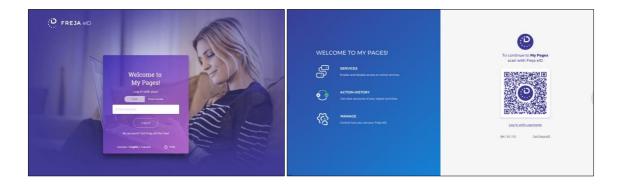
- Changes to the Freja eID mobile application from version 3.1.0 to 3.2.0;
- Changes to the My Pages web portal.

#### SUMMARY

- MY PAGES LOGIN FORM REDESIGN This redesign reflects the latest QR code scanning functionality. Users landing on My Pages will now be shown the Freja eID QR code first. They will still have the option to log in with their email address or phone number if they wish.
- QR CODE LOGIN Users of Freja eID will have a safer, more convenient way
  of logging in to My Pages. This method is very secure because the user
  must physically scan the presented QR code. In addition, this method is
  quick and intuitive since the user doesn't need to type in passwords or
  usernames.
- COACH MARKS (IOS) In order to improve usability and user experience, new Freja eID users on iOS devices will have coach marks to guide and show them how to navigate the mobile application.

### My Pages Login Form Redesign

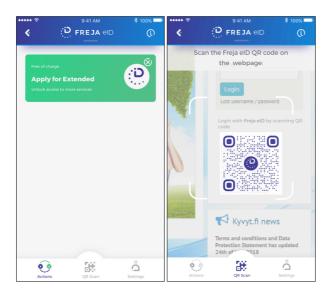
The login form on the 'My Pages' web portal has been redesigned for a more modern and user-friendly experience. It also sees the addition of the Freja eID QR code which grants users the safest and quickest login method yet.



For more details concerning QR code login please read below.

### **QR CODE LOGIN**

Freja eID now includes a dedicated QR code scanner that recognises Freja eID QR codes. It may be accessed from the main screen in the Freja eID mobile application by tapping the 'QR Scan' button.



QR code login is the fastest and safest method of logging in to online services. What makes QR code login so safe is that it requires both the person logging in and the device that is used to scan the presented QR code to physically be in the same place. This substantially reduces the risk of fraud due to ID theft.

Additionally, this method is very user friendly because people don't need to enter any usernames since their mobile device performs that role in the process instead.

Currently, QR code login is only available on the My Pages web portal but is expected to become active on other Freja eID affiliated services.

#### **Procedure**

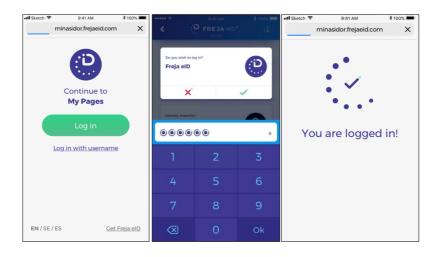
The process differs whether the user is logging in via their mobile device or on their laptop/desktop computer.

On mobile devices, the QR code won't be displayed physically to users for scanning. Regardless, the same process takes place in the background as when scanning the QR code on desktop/laptop.

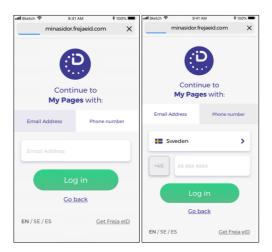
That is why we shall refer to the process on mobile devices as QR code login as well.

### On Mobile Device (Smartphone/Tablet)

On My Pages, QR code login is initiated when the user taps 'Log in'. The Freja eID application opens and the user approves the login action to log in to My Pages with their PIN, fingerprint or Face ID. Once they do, they will be logged in to My Pages successfully.

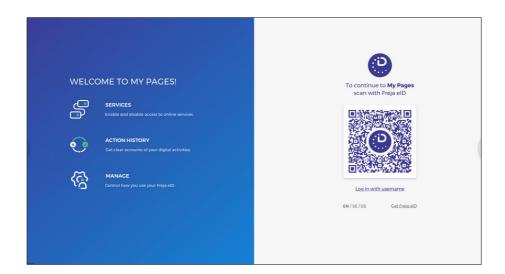


Users who wish to log in with their username (email or phone number) may do so by tapping 'Log in with username'. This will take them to the appropriate login forms. They may return to QR code login by tapping 'Go back'.

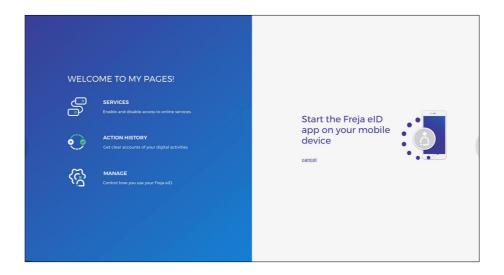


### On Desktop/Laptop

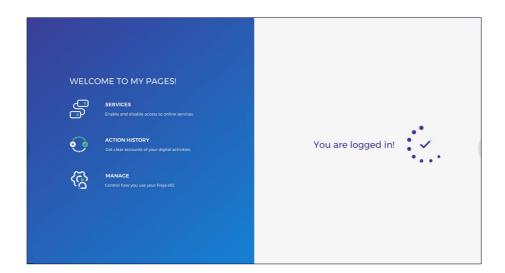
When logging in to My Pages via desktop/laptop, users will have to scan the presented Freja eID QR code manually with the built-in Freja eID QR code scanner on their mobile device.



Once they scan the QR Code, users will need to approve the login action in their Freja eID.



After they approve the login action with their PIN, fingerprint or Face ID, they will be successfully logged in to My Pages.



As before, users may log in to My Pages with their username (email address or phone number).

## COACH MARKS (IOS)

Upon completing the registration to Freja eID, people will be greeted by a coach mark. Its purpose is to teach new users to navigate the Freja eID UI. More precisely, it will draw people's attention to the drop-down header component that contains vital information about the state of the user's Freja eID account.



This coach mark will only be shown to the user the first time they complete their registration. By tapping the 'Got it' button the coach mark is dismissed and the user is taken to the main screen.

Currently, the coach mark will only be available on devices running iOS with a release for Android coming soon. Additionally, coach marks are planned to be added to other places in the application to improve user experience.

## Any Questions?

If you have any questions regarding this release, please get in touch with your contact at Verisec or send an email to <a href="mailto:partnersupport@frejaeid.com">partnersupport@frejaeid.com</a>. You can also find more useful information about Freja eID on our website <a href="mailto:www.frejaeid.com">www.frejaeid.com</a>.